

# SportMedBC's 10K InTraining Program

## Refund Policy

- Participants will be eligible for full refunds until the start of the first session
- Participants are eligible for partial refunds (\$75.00) after the start of the first session, up until the end of the second week of the program
- No Refund will be issued after the second week of the program except for medical reasons (doctor's note required).

### COVID-19 Addendum:

- **Withdrawals due to COVID-19-related risks:** SportMedBC advise persons who have cold or flu-like symptoms, or who have recently re-entered the country (or been exposed to someone who has) to not participate in our programs. If withdrawal from the program is necessary due to development of illness symptoms participants will be required to contact SportMedBC for a pro-rated refund.
- Depending on whether the registration fee is collected through the community centre or SportMedBC's website, the collecting organization will arrange for the refund according to SportMedBC's refund policy. Refunds will be issued by crediting the credit card used for registration payment. Refund cheques are not currently being offered.
- In the event of clinic suspension due to an outbreak or on advice of the Provincial Health Officer, SportMedBC and its leaders will continue to support participants through online training providing it is suitable and safe to do so.
- Should the program in all forms need to be cancelled for any reason refunds from SportMedBC are prorated as follows:
  - If the program is cancelled at any point prior to Week 8, SportMedBC will offer refunds on a pro-rated basis for any weeks missed as a result of the cancellation.
  - If the program needs to be cancelled at any point beyond Week 8 (April 23rd, 2021) no refunds will be offered.